

FRAUDSCREENER

TCI's Fraudscreener is a browser-based software solution that helps commercial banks screen business loan applicants for potential fraud and undisclosed information, including prior loan defaults, dishonest statements, and criminal history.



- Fraudscreener performs comprehensive background checks by automating the search of multiple databases, including commercial and consumer credit reports, criminal databases, public records, and a variety of other investigative services.
- Based upon the bank's pre-set fraud screening parameters, Fraudscreener's "score card" analyzes the data and highlights suspicious application details.
- With Fraudscreener, banks achieve a high return on investment by reducing costly loan write-offs and through automation of the investigators' workflow processes.
- As an ASP, Fraudscreener is a cost-effective solution that helps banks protect the integrity of their lending operations, and meet the demands of new regulations.



FRAUDSCREENER

INDUSTRY LEADERS BELIEVE THAT...

- Fraud, not credit quality or interest rate risk, is the industry's biggest threat today.
- Nine of 10 community banks do nothing beyond obtaining an audited financial statement and a Dun & Bradstreet report.
- Fraud rose between 1999 and 2001 at banks with less than \$5 billion of assets, because criminals were aware that bigger banks had more sophisticated fraud-detection systems. Analysts say few community banks thoroughly review commercial customers' backgrounds before giving them seven-figure loan deals.

“ We needed a mechanism to safeguard our lending practices from potential fraudulent activities, but existing products didn't meet our needs. We collaborated with TCI to create a unique solution that delivered the fraud detection model we required. Since Fraudscreener is Web-based it requires less of an investment than installing an in-house product.

The ability to monitor and screen for credit fraud using an automated tool was crucial to our efforts to comply with new regulatory requirements. Our primary concern has been protecting customer information. Responsibility shifted to the bank to monitor information under the US Patriot Act and the Bank Secrecy Act. We can now identify customers and better insure that they are who they say they are.

After just two months, we have already seen a noticeable improvement in the way the application improves our workflow and productivity. ”

Bill Palko,
Senior Vice President,
Southwest Bank of Texas



WHAT CAN FRAUDSCREENER DO FOR YOUR BUSINESS?

Financial institutions can avoid costly loan write-offs when a thorough background investigation is conducted at the start of the loan review process. Bankruptcies, defaulted loans, and aliases are flags that require further investigation. Fraudscreener collects information from multiple databases and uses a score card to process this data according to the bank's screening criteria. The score aids risk managers by highlighting areas that require further review. Fraudscreener saves time by automating the manually intense process of re-keying each query into credit files or other public record databases, and examining each report for exceptions.

HOW DOES FRAUDSCREENER WORK?

Utilizing a browser, commercial loan applications from all loan officers are funneled into a queue at Fraudscreener. An application is checked for completeness before processing. All of the major consumer and commercial credit repositories are automatically accessed, as well as pre-selected databases such as public records, and criminal records. All reports are processed automatically through a score card, which highlights any deviations from pre-set standards. Exceptions are flagged for further investigation. Applications are sorted according to their status: *Incoming* (waiting for review), *Work* (assigned to an investigator) and *Exception* (deviations from score card model). After review, all processed applications are sent to the loan officer's mailbox.

BENEFITS

Efficiency

Accelerates the loan approval process by rapidly retrieving credit bureau and public record information. Improves work flow through automation. Enables faster delivery of service to commercial loan applicants.

Return on investment

Reduces costly loan write-offs. Improves productivity. Eliminates repeated re-keying of information to access multiple databases.

Flexibility

Ability to customize screening parameters or use our pre-set model. Integrates directly into the bank's core processing system.

Quality control & compliance

Provides a storage solution that captures the complete work product – application, credit report, and investigator comments – for consistent reviews and audits. Assists in compliance with privacy requirements and monitoring regulations under the USA Patriot Act and Bank Secrecy Act, and other government mandates.

SECURITY

TCI has partnered with MCI Enterprise Hosting, a Digex service, which is a tier-one, world class web-hosting provider. Customers receive a 98% SLA (Service Level Agreement), which assures that the website is always up and running. Security is provided through a multi-level framework, including password protection, firewall protection, and intrusion detection. Bureau subscriber codes are stored on the server in an encrypted format and are only accessible to authorized users.

QUESTIONS? CALL TCI TODAY AT 1.800.824.9069

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